

FRIENDS AND FAMILY TESTS RESULTS 2016 – 17

Thank you to all of our patients for completing the Friends and Family Test surveys over the past year. This is something we have to do as part of our contract with the NHS. We find your feedback invaluable, so please continue to complete them and continue to give us feedback, whether is it good or bad it is helpful for us to continue to improve the service we offer to you.

	Number in category	Percentage
Total number of surveys completed Apr16 – Mar 17	466	
Extremely likely to recommend the surgery	422	90%
Likely to recommend the surgery	39	8%
Neither Likely or Unlikely to recommend the surgery	1	0.2%
Unlikely to recommend the surgery	4	0.8%